



Muir of Ord, Scotland, UK 

lorelaidesigns.co.uk 

Kaz@lorelaidesigns.co.uk 

Privacy Policy

Purpose

The purpose of this Privacy Policy is to inform users of our Site to the following:

- The personal data we collect,
- Use of collected data,
- The rights of Site users, and
- The Site's cookie policy

This Privacy Policy applies in addition to the Terms & Conditions of our site.

GDPR

For users in the United Kingdom, which is our sole base of operation, we adhere to the GDPR as enshrined in the Data Protection Act 2018.

We have not appointed a Data Protection Officer as we do not fall within the categories of controllers and processors required to appoint a Data Protection Officer under Article 37 of the GDPR.

Consent

By using our Site users agree that they consent to:

- The conditions set out in this Privacy Policy

When the legal basis for us processing your personal data is that you have provided your consent to that processing, you may withdraw your consent at any time. If you withdraw your consent, it will not make processing which we completed before you withdrew your consent unlawful.

You can withdraw your consent by emailing us at: kaz@lorelaidesigns.co.uk



Muir of Ord, Scotland, UK 

lorelaidesigns.co.uk 

Kaz@lorelaidesigns.co.uk 

Privacy Policy

Legal Basis for Processing

We collect and process personal data about users only when we have a legal basis for doing so.

We rely on the following legal basis to collect and process the personal data of users.

- Users have provided their consent to the processing of their data for one or more specific purposes; and
- Processing of user personal data is necessary for us to take, at the request of the user, steps before entering a contract or for the performance of a contract to which a user is a party. If a user does not provide the personal data necessary to perform a contract the consequence is that we will no longer be able to provide the service.

Personal Data We Collect

We only collect data that helps us achieve the purpose set out in this Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first.

Data we collect in a Non-Automatic Way

We may also collect the following data when you perform certain functions on our Site.

- First and Last Name
- Email Address
- Phone Number
- Home Address

This data may be collected using the following methods:

- Online Form
- Email

How we use personal data

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.



Muir of Ord, Scotland, UK 

lorelaidesigns.co.uk 

Kaz@lorelaidesigns.co.uk 

Privacy Policy

The data we collect when the user performs certain functions may be used for the following purposes:

- To communicate about the Service they require from us.

Who We Share Personal Data With

Employees

We may disclose user data to any member of our organisation who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Other disclosures

We will not sell or share your data with other third parties, except in the following cases:

- If the law requires it,
- If it is required for any legal proceeding, and
- To prove or protect our legal rights.

If you follow hyperlinks from our Site to another Site, please note that we are not responsible for and have no control over their privacy policy and practices.

How Long We Store Personal Data

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal Data

There is only one person who has access to the information – it is never shared with any other person or third party and when the service we provide has ended all data is deleted.

Whilst we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure at times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical.



Muir of Ord, Scotland, UK 

lorelaidesigns.co.uk 

Kaz@lorelaidesigns.co.uk 

Privacy Policy

Your Rights as a User

Under the GDPR, you have the following rights:

- Right to be informed,
- Right of access,
- Right to rectification
- Right to erasure
- Right to restrict processing
- Right to data portability, and
- Right to object

Children

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data, their parent or guardian may contact our privacy officer by emailing: kaz@lorelaidesigns.co.uk

How to Access, Modify, Delete or Challenge the Data Collected

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your other rights under the GDPR, please contact our privacy officer by emailing: kaz@lorelaidesigns.co.uk

Cookie Policy

A cookie is a small file, stored on a user's hard drive by a website. Its purpose is to collect data relating to the user's browsing habits. You can choose to be notified each time a cookie is transmitted. You can also choose to disable cookies entirely in your internet browser, but this may decrease the quality of your user experience.



Muir of Ord, Scotland, UK 

lorelaidesigns.co.uk 

Kaz@lorelaidesigns.co.uk 

Privacy Policy

We use the following types of cookies on our Site:

- Analytical Cookies

Analytical Cookies allow us to improve the design and functionality of our Site by collecting data on how you access our Site, for example: data on the content you access, how long you stay on our Site, etc, and

- Third-Party Cookies

Third-Party Cookies are created by a website other than ours. We may use third-party cookies to achieve analytical purposes.

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our Site collection process. We recommend that users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Complaints

If you have any complaints about how we process your personal data, please contact us via email or the Contact form on our website so that we can, where possible, resolve the issue. If you feel we have not addressed your concern in a satisfactory manner you may contact a supervisory authority. You also have the right to directly make a complaint to a supervisory authority. You can lodge a complaint with a supervisory authority by contacting the Information Commissioners Office on 0303 123 1113 or via their website at <https://ico.org.uk>

Policy Created and Effective from: 1st May 2026